

leitz

Service

Endorsements for your success



QUALITY



Your success is in good hands ...

- Uniform service and quality standards worldwide
- Absolute precision throughout the whole service process
- Handling by qualified Leitz personnel
- Complete service process documentation

More than
100 locations
globally offer
Leitz Service in
original manu-
facturer quality!

RELIABILITY



Your success with us as your service partner ...

- Local personal contact partner
- Reliable tool collection and delivery
- Transparent pricing

Reliability and
customer
proximity, that's
what Leitz
Service stands
for worldwide!

KNOWLEDGE



Your success through our knowledge ...

- Our own service education center for international employee and customer training
- Continuous updating of qualifications for our employees with special focus on technology and production
- Consultation service in almost all areas of the wood and wood-based materials processing industries

Every year,
more than 20
seminars take
place in the
Leitz Service &
Training Center!

PRODUCTIVITY



Your success is our incentive ...

- Quick accessibility, fast reactivity
- Understanding of your production processes
- Short set-up times due to programming aids and application data (Plug-and-Play)
- Optimal use from your tools over their entire life cycle

Leitz have
45 locations
worldwide
specializing in
re-sharpening
diamond tooling!

FLEXIBILITY

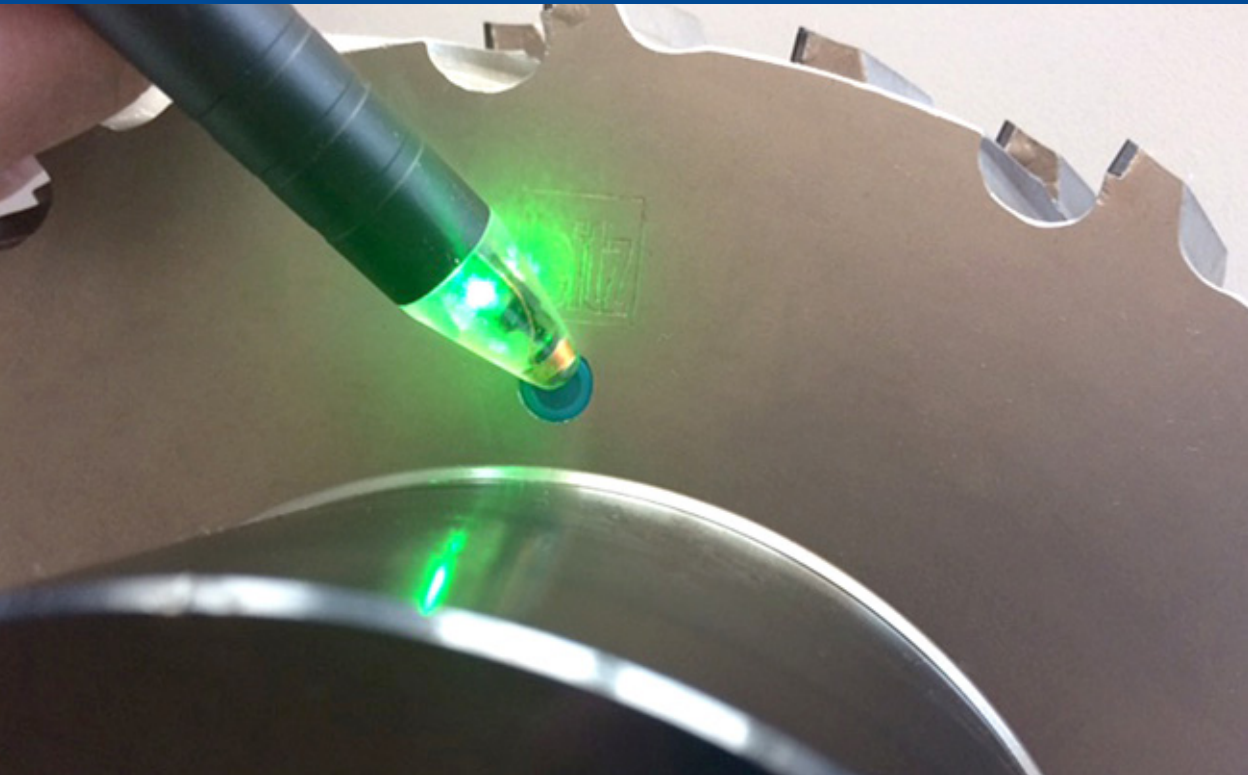


Your success through our solutions ...

- Most modern machines and technologies
- Individual customer care through various service models (e.g. Complete Care)
- Re-grinding tooling from all manufacturers
- Flexible pricing models
(square meters, running meters,
number of products, ...)

More than
1,000 service
people are on
duty for you
every day –
worldwide!

EFFICIENCY



Your success through our processes ...

- Simple and short administration processing
- State-of-the-art electronic data collection systems via smartphone or tablet
- Comprehensive and transparent working steps

Approximately
15 million tools
are serviced
annually in Leitz
service centers
worldwide!

SUSTAINABILITY



Our joint success for the environment!

- Raw material and optimized wear –
as little as possible, as much as necessary
- Paperless administration and production
- Careful handling of valuable resources

With more than
30% share in
service, the Leitz
Group contribu-
tes to protecting
the environment.



www.leitz.org